

Arbitro Bancario Finanziario. Un quadro di sintesi

(dati del 2° trimestre 2026 a confronto con il 2° trimestre 2025)

2° trimestre 2026

2° trimestre 2025

Ricorsi ricevuti

40%▲

4.657

3.319

Ricorsi decisi

3%▲

3.746

3.623

Esito dei ricorsi decisi

Accolti



23%

Cessati*



21%

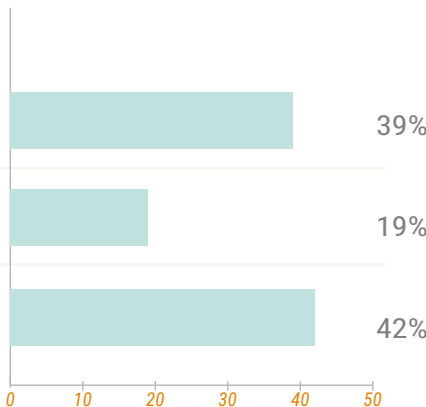
Respinti



56%

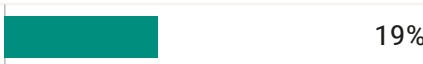
*per rinuncia al ricorso o per cessazione della materia del contendere

0 10 20 30 40 50 60



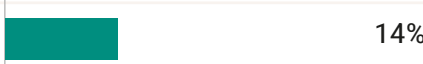
Ricorsi ricevuti per materia

• Conto corrente



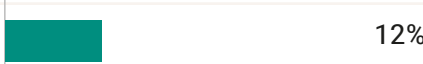
19%

• Bancomat e carte di debito



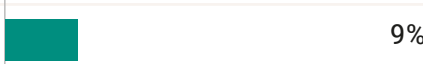
14%

• Bonifico



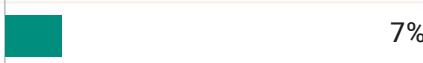
12%

• Carte di credito



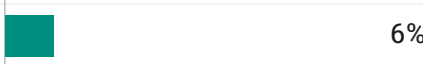
9%

• Cessione del quinto



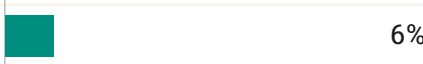
7%

• Credito ai consumatori



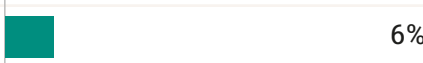
6%

• Buoni fruttiferi postali



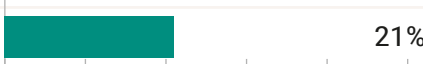
6%

• Sistemi di informazione creditizia (SIC)



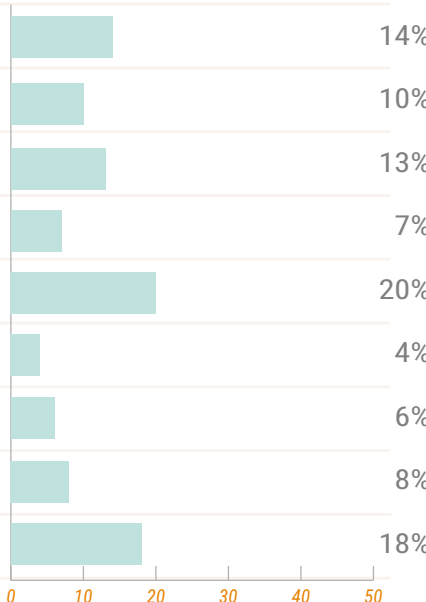
6%

• Altro



21%

0 10 20 30 40 50



2° trimestre 2026

2° trimestre 2025

Durata media

(numero di giorni al netto dei periodi di sospensione feriale)

117

108